

#### **Our Corona Response**



Protect the health and safety of our employees

Working from home where possible

Enhanced measures & social distancing rules

to create a safe working environment for jobs that cannot be done from home

Safeguard our financial success

Stress-tested

our financial health

Initiated

cost saving measures

**Adjusted** 

our trading routines to the new environment

2



Find the right strategic response

**Opportunity** 

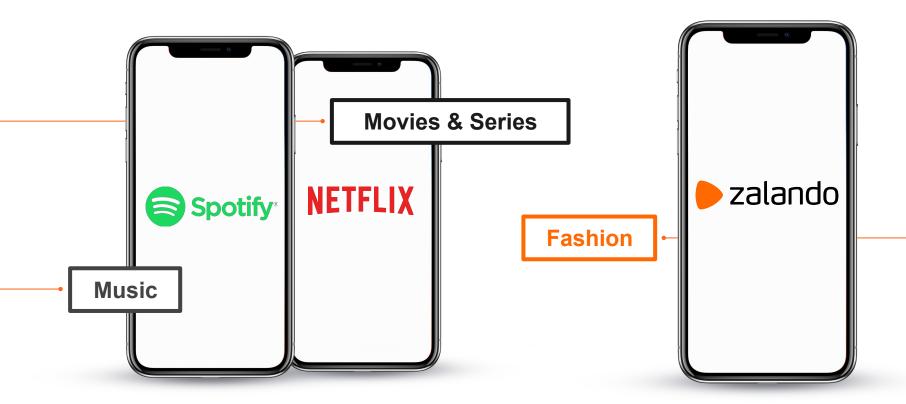
to be part of the solution for the fashion industry

**Accelerate** 

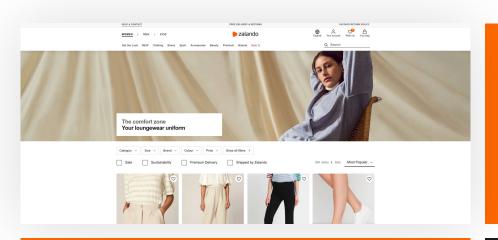
our starting point strategy, specifically platform transition



#### **Our Vision: To Become the Starting Point for Fashion**



#### **Strong and Profitable Growth in 2019**



**4.2**bn site visits (+33%)

56% growth of GMV generated through app

31 million

active customers in 2019

8.2bn
gMv
24%
gMV growth

224.9<sub>m</sub> adjusted EBIT



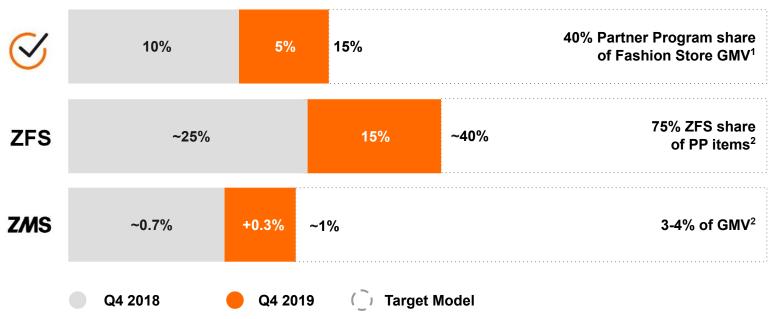


# 500,000 fashion items in one mobile app



#### **Scaling the Partner Program**



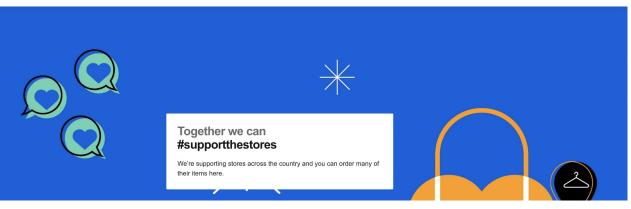




<sup>)</sup> Partner Program share of 40% refers to our business model mix ambition for 2023/24. In our long-term target model, we aim for a 50% Partner Program share.

Refers to our long-term target model ambition.

#### **Development of our Partner Business in Times of COVID-19**



More stores coming soon Support stores across Germany













Lower Saxony



NRW

zalando

#### **Our Focus in on Growth**







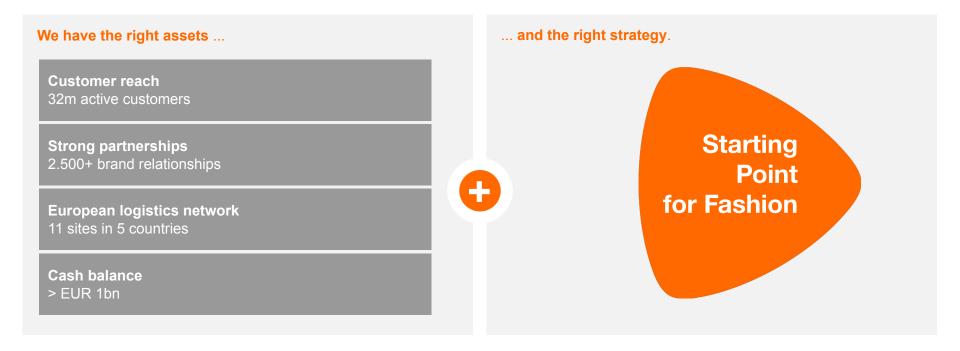


## On our way to becoming more sustainable





#### We will continue to grow profitably throughout the crisis





### Thank you.